

A call for help couldn't be easier

Activation of the FirstCall® system couldn't be simpler or more reliable. If a medical emergency arises, simply press the EMERGENCY button on the console or the personal alarm device (P.A.D.) and you are instantly put in voice contact with our Cooperative Response Center. If needed, help will be sent immediately.

You should wear the wireless Personal Alarm Device at ALL times. It is completely waterproof so you can even wear it while you bathe.



The P.A.D. will also indicate that an alarm has been sent to the console by illuminating a red indicator light. The P.A.D. is also monitored by the console, alerting you if its long life battery is getting weak. **4**

You can rest easy knowing that help is just a phone call away.



Now you can live independently and confidently in your own home with the knowledge that you can summon help simply by pressing one button. Peace of mind and security is made possible with a FirstCall Personal Emergency Response System. **2**



Available through Allamakee-Clayton Electric Cooperative

- Low monthly rates
- Available to co-op members and nonmembers
- Personal, professional 24-hour emergency response



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Welcome to an exciting new independent living facility...

Your Own Home!



Living alone can be an uneasy situation, especially when you're elderly, and even more so if you've had medical difficulties. But with the installation of a simple, cost-effective FirstCall® medical monitoring system, you can enjoy independence along with the peace of mind that comes with always having someone available to help.



1

The FirstCall® system connects to your home telephone line and automatically makes a call for emergency assistance when you press one button on a Personal Alarm Device you wear around your neck or on your wrist.



The heart of this system is the FirstCall® console. It is designed to be placed on a tabletop or can be mounted on a wall. It features a large, round EMERGENCY button for manual activation of an emergency call in the same way as the Personal Alarm Device. The CLEAR button cancels an alarm or resets the system following an accidental activation of an alarm.

3

Freedom made possible with the FirstCall emergency reporting system

The console is equipped for two-way voice communication. During an emergency situation, the console calls the Cooperative Response Central Station allowing you and the Central Station Operator to speak with each other.

During an alarm condition, the console announces in a digital voice and sounds a distinct tone to identify the type of alarm.

During a power outage, an internal long-life backup battery will provide uninterrupted power to the console.

Optional special sensors can be installed to monitor activity within your home. The absence of activity or movement for a specified period (either 8, 12, or 24 hours) will automatically cause the console to call the Central Station Operator.

5



This emergency response transmitter can be worn at all times, indoors or out. If an emergency situation arises and help is needed, a simple touch of the button activates the console's speaker system and contacts our Response Center.



2



3

Our professionally trained alarm dispatchers are available 24-hours a day. When contacted, an automated computer system displays

all necessary subscriber information, such as address, family contacts & medical history. The console's powerful speaker even allows conversation from across the room.

If emergency medical help is needed, the appropriate authorities will be contacted immediately and help will be on the way. If the situation is not an emergency, a predetermined friend, neighbor, or family member can be called to assist.



4

6

The heart of the First-Call® system features the most sophisticated two-way voice technology available. Its superior speaker clarity, range and built-in backup battery make it a secure, effective link to our response center.